

Kent Narrows/ Stevensville/ Grasonville

Water & Wastewater Rate Schedule

FY 2026

Effective: July 1, 2025

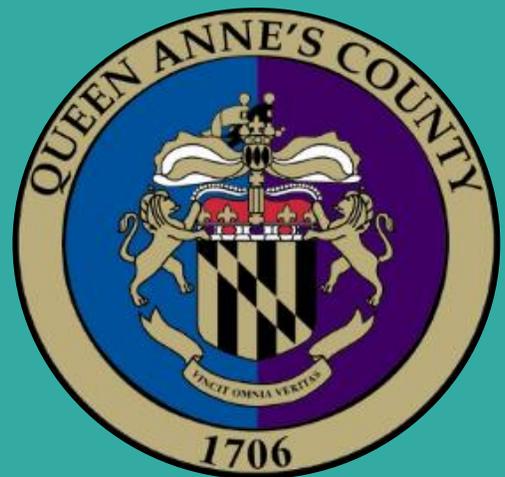
Queen Anne's County

Sanitary District

Contact Information:

Maintenance & Operations: 410-643-3535

Billing & Finance: 410-758-2574



Introduction

The following document details the potable water and sewerage rate schedule for all user classes within the Kent Narrows, Stevensville, and Grasonville (KNSG) water distribution and wastewater collection systems for FY 2026. A rate schedule is a list of charges and fees that a water and/or sewer customer will have to pay as users within the distribution and collection systems. Specific charges mentioned below are, quarterly billed (every 3 months) user class charges for drinking water and sewerage, one time connection fees for connecting to the county water or sewerage system, water and sewer permit fees, and other miscellaneous customer and developer fees. The rate list is updated and published every year on July 1st. The cost of water and sewer is dependent on the planned use of the building being served, aka the user class of the building being served.

If you are experiencing a problem with your sewer or water system, please contact the Sanitary and Water Maintenance & Operations Division at **410-643-3535** before calling a plumber.

If you have questions regarding billing, please contact The Queen Anne's County Finance Department at **410-758-2574**. If you would like to access your water and sewer bill online please go to **qac.org** and navigate to **Online Payments** (Circled in red in the image below) or go directly by clicking the following link: [Pay Taxes & Utility / Special Benefit Assessment Bills | Queen Anne's County, MD - Official Website](#) and then click "Pay Your Utility Bill or Special Benefit Assessment".

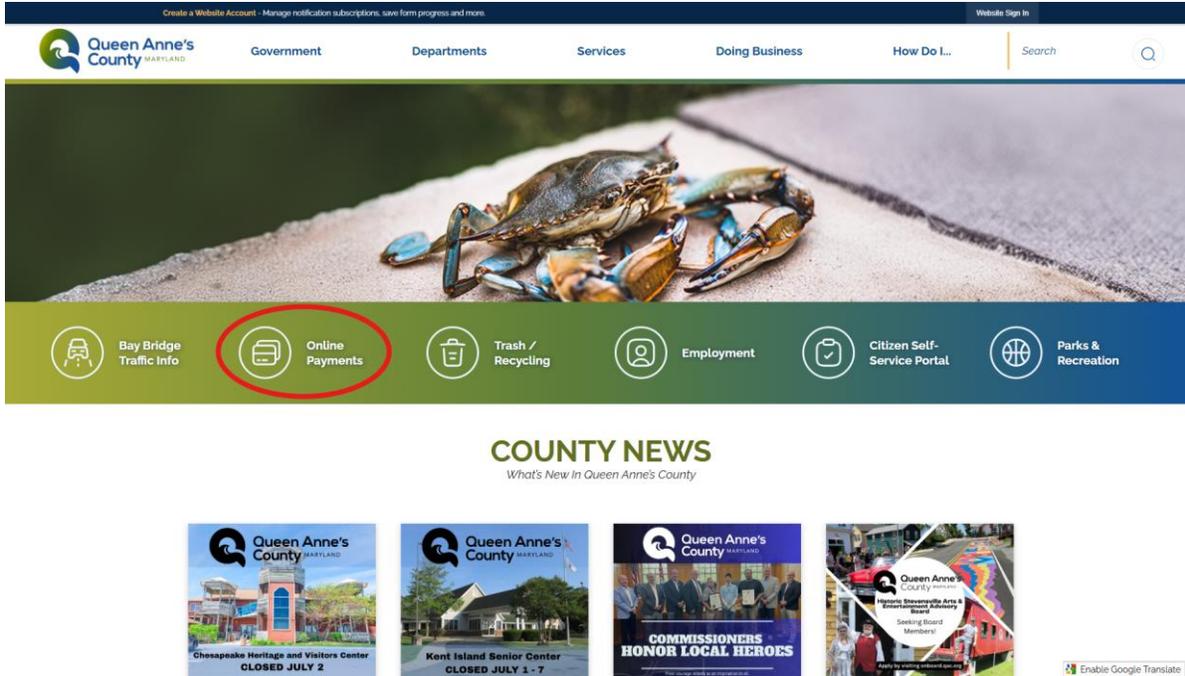


Figure 1: The above image is the home page of the official Queen Anne’s County website. The “Online Payments” location is circled in red. Please note that the pictures featured on the home page change frequently. To ensure you are on the correct website please make sure the URL is:

<https://www.qac.org>

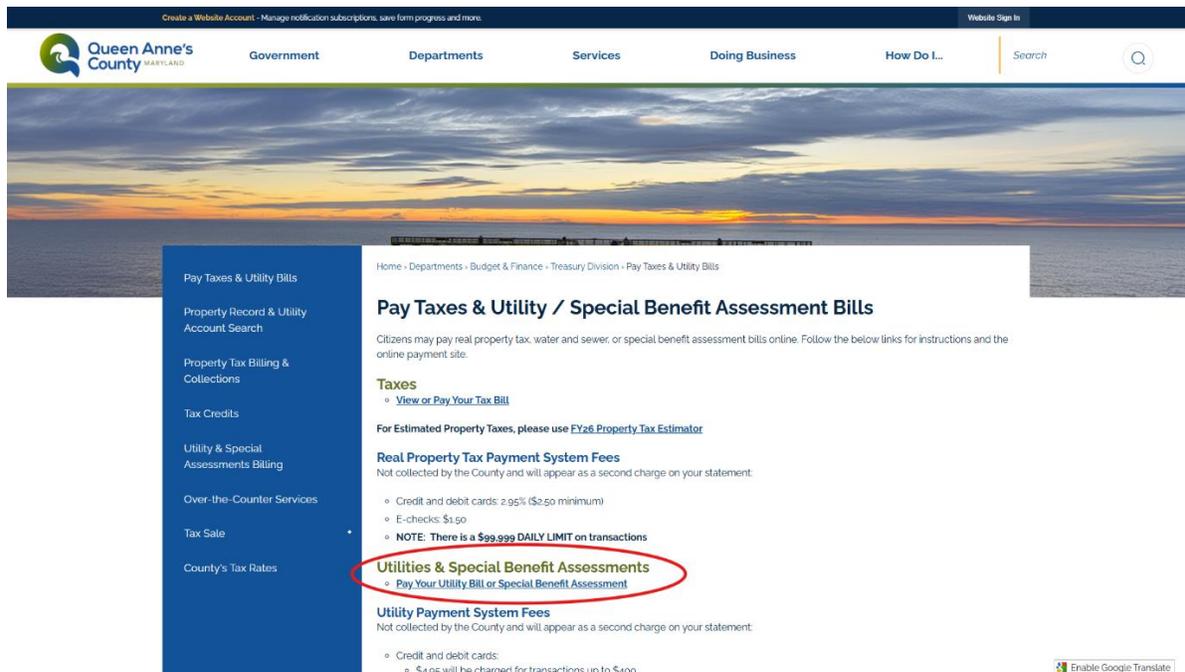


Figure 2: Once you select “Online Payments” the page shown above should be displayed, select “Pay Your Utility Bill or Special Benefit Assessment” under the Utilities & Special Benefit Assessments section, this section is circled in red in the image above.

Drinking Water Connection Charges

(aka Allocation Charges - increase went into effect 1/1/25)
Connections made by those lots which abut a Water System:

User Class	Unit of Measure	Flow GPD	Connection Charge
Dwelling	Dwelling	250	\$5,650.00
Agriculture	Each	250	\$5,650.00
1-Bed Comm Apt	Apartment	100	\$2,250.00
2-Bed Comm Apt	Apartment	175	\$3,950.00
Multi-Retail	100 Sq Ft	10	\$226.00
Mini Business	Business	63	\$1,450.00
Small Business	Business	125	\$2,850.00
Business	Business	250	\$5,650.00
Large Business	Business	375	\$8,500.00
Gen Commercial	Business	500	\$11,300.00
Manufacturing	Employee	12	\$271.00
Barber Shop	Chair	50	\$1,130.00
Beauty Salon	Chair	63	\$1,424.00
Campgrounds	Site	30	\$678.00
Car Wash - Recycle	Bay	125	\$2,826.00
Car Wash - No Recycle	Bay	1250	\$28,259.00
Clubhouse - Community	Each	500	\$11,300.00
Deli/Carry Out	100 Sq Ft	25	\$565.00
Fast Food	100 Sq Ft	50	\$1,130.00
Funeral Home	Each	250	\$5,650.00
Laundromats	Washer	125	\$2,826.00
Marina, Commercial	Slip	15	\$339.00
Marina, Community	Slip	5	\$113.00
Motel/Hotel	Room	50	\$1,130.00
Nursing Home	Bed	50	\$1,130.00
Restaurant/Tavern	100 Sq Ft	37	\$836.00
Schools	Pupil	7	\$158.00
Service Station	Each	250	\$5,650.00
Supermarkets	Each	4000	\$90,450.00
Theaters	2 Seat	1	\$23.00

Drinking Water Connection Fees

(for Meter Pit Installation - Does NOT Include Water Meter)

3/4-inch service	\$550.00
1 inch service	\$1,000.00
1 1/2-inch service	\$1,550.00
2-inch service	\$2,000.00

Customers may hire their own plumber to provide connections. However, any connection must be to County specifications and be performed under County inspection.

Miscellaneous Drinking Water Connection Charges

Water Connection Permit Fee	\$25.00	Per Unit
Water Meter Fee – (3/4 inch only)	\$550.00	Per Unit
Water Meter Fee - (1 inch only)	\$600.00	Per Unit
Water Meter Fee - (1 1/2 inch only)	\$1,350.00	Per Unit
Water Meter Fee - (2 inch only)	\$1,600.00	Per Unit

(This details the fees for acquiring a water meter from the County. Water Meter Fees are subject to change as cost from vendor changes - Meters greater than 2 inch must be provided by customer and must meet current County standards.)

Miscellaneous Drinking Water User Charges

Customer Charge - All User Classes:	\$6.00	Per Acct. Per Quarter
Late Payment Interest	1.50%	Per Month

Quarterly User Class Charge for Drinking Water

Ready to Serve Charge Per User Class (excluding customer charge)

User Class	Unit of Measure	Ready to Serve Charge	Usage Per 1000 gal
Dwelling	Dwelling	\$44.10	\$5.15
1-Bed Comm Apt	Apartment	\$17.64	\$5.15
2-Bed Comm Apt	Apartment	\$30.87	\$5.15
Multi-Retail	100 Sq Ft	\$1.91	\$5.15
Mini Business	Business	\$11.61	\$5.15
Small Business	Business	\$23.08	\$5.15
Business	Business	\$46.01	\$5.15
Large Business	Business	\$69.09	\$5.15
Gen Commercial	Business	\$91.88	\$5.15
Manufacturing	Employee	\$2.35	\$5.15
Barber Shop	Chair	\$9.26	\$5.15
Beauty Salon	Chair	\$11.61	\$5.15
Campgrounds	Site	\$5.59	\$5.15
Car Wash - Recycle	Bay	\$23.08	\$5.15
Car Wash - No Recycle	Bay	\$229.77	\$5.15
Clubhouse - Community	Each	\$91.88	\$5.15
Deli/Carry Out	100 Sq Ft	\$4.56	\$5.15
Fast Food	100 Sq Ft	\$9.26	\$5.15
Funeral Home	Each	\$46.01	\$5.15
Laundromats	Washer	\$23.08	\$5.15
Marina, Commercial	Slip	\$2.79	\$5.15
Marina, Community	Slip	\$1.03	\$5.15
Motel/Hotel	Room	\$9.26	\$5.15
Nursing Home	Bed	\$9.26	\$5.15
Restaurant/Tavern	100 Sq Ft	\$6.91	\$5.15
Schools	Pupil	\$1.47	\$5.15
Service Station	Each	\$46.01	\$5.15
Supermarkets	Each	\$735.03	\$5.15
Theaters	Seat	\$0.09	\$5.15

Water Notes

1. The rates contained herein shall annually increase by five and one-half percent (5.5%) on July 1 of each year unless the County Commissioners determine by resolution prior to July 1 of each year that the rates will increase by a lesser percentage.
2. Connection Charge - The charges shown on Page 4 shall automatically increase 2.5% annually beginning on January 1, 2025.

Sewage Connection Charges

(aka Allocation Charges - increase went into effect 1/1/25)
Connections made by those lots which abut a Water System:

User Class	Unit of Measure	Connection Charge
Residential	Dwelling	\$10,150.00
Agriculture	Each	\$10,150.00
1-Bed Apartment	Apartment	\$4,050.00
2-Bed Apartment	Apartment	\$7,100.00
Multi-Retail	100 Square Feet	\$405.00
Mini Business	Business	\$2,550.00
Small Business	Business	\$5,100.00
Business	Business	\$10,150.00
Large Business	Business	\$15,200.00
General Commercial	Business	\$20,250.00
Manufacturing	Employee	\$486.00
Barber Shops	Chair	\$2,026.00
Beauty Salons	Chair	\$2,553.00
Campgrounds	Site	\$1,216.00
Car Wash (With Recycle)	Bay	\$5,066.00
Car Wash (W/O Recycle)	Bay	\$50,660.00
Clubhouses - Community	Each	\$20,250.00
Deli/Carry Out	100 Square Feet	\$1,013.00
Fast Food	100 Square Feet	\$2,026.00
Funeral Home	Each	\$10,150.00
Laundromats	Washer	\$5,066.00
Marina - Commercial	Slip	\$608.00
Marina - Community	Slip	\$203.00
Motel/Hotel	Room	\$2,026.00
Nursing Home	Bed	\$2,026.00
Restaurant/Tavern	100 Square Feet	\$1,500.00
Schools	Pupil	\$284.00
Service Station	Each	\$10,150.00
Supermarkets	Each	\$162,100.00
Theater	2 Seats	\$41.00

Quarterly User Class Charge for Sewage

**For Customers Connected to Public Water
By: Individual Water Meters**

Ready to Serve Charge Per User Class (excluding customer charge)

User Class	Unit of Measure	Ready to Serve Charge	Usage Per 1000 gal
Dwelling	Dwelling	\$82.18	\$6.32
1-Bed Comm Apt	Apartment	\$32.87	\$6.32
2-Bed Comm Apt	Apartment	\$57.53	\$6.32
Multi-Retail	100 Sq Ft	\$4.32	\$6.21
Mini Business	Business	\$26.83	\$6.21
Small Business	Business	\$53.99	\$6.21
Business	Business	\$107.98	\$6.21
Large Business	Business	\$161.98	\$6.21
Gen Commercial	Business	\$215.97	\$6.21
Manufacturing	Employee	\$5.24	\$6.21
Barber Shop	Chair	\$21.60	\$6.21
Beauty Salon	Chair	\$26.83	\$6.21
Campgrounds	Site	\$12.96	\$6.32
Car Wash - Recycle	Bay	\$53.99	\$6.21
Car Wash - No Recycle	Bay	\$539.92	\$6.21
Clubhouse - Community	Each	\$215.97	\$6.21
Deli/Carry Out	100 Sq Ft	\$14.09	\$8.27
Fast Food	100 Sq Ft	\$28.19	\$8.27
Funeral Home	Each	\$161.54	\$6.33
Laundromats	Washer	\$50.47	\$6.21
Marina, Commercial	Slip	\$6.48	\$6.21
Marina, Community	Slip	\$2.16	\$6.21
Motel/Hotel	Room	\$21.60	\$6.21
Nursing Home	Bed	\$21.60	\$6.21
Restaurant/Tavern	100 Sq Ft	\$20.98	\$8.27
Schools	Pupil	\$3.07	\$6.21
Service Station	Each	\$107.98	\$6.21
Supermarkets	Each	\$1,727.75	\$6.21
Theaters	Seat	\$0.21	\$6.21

Quarterly User Class Charge for Sewage

**For Customers NOT Connected to Public Water
By: Individual Water Meters
Minimum Charge per User Class**

User Class	Unit of Measure	Quarterly Charge per unit of Measure
Dwelling	Dwelling	\$167.37
1-Bed Comm Apt	Apartment	\$66.95
2-Bed Comm Apt	Apartment	\$117.16
Multi-Retail	100 Square Feet	\$8.61
Mini Business	Business	\$54.15
Small Business	Business	\$107.66
Business	Business	\$215.32
Large Business	Business	\$322.97
Gen Commercial	Business	\$430.63
Manufacturing	Employee	\$10.45
Barber Shop	Chair	\$42.77
Beauty Salon	Chair	\$52.60
Campgrounds	Site	\$25.40
Car Wash - Recycle	Bay	\$105.82
Car Wash - No Recycle	Bay	\$1,058.24
Clubhouse - Community	Each	\$423.29
Deli/Carry Out	100 Square Feet	\$28.15
Fast Food	100 Square Feet	\$56.31
Funeral Home	Each	\$325.10
Laundromats	Washer	\$98.36
Marina, Commercial	Slip	\$12.71
Marina, Community	Slip	\$4.23
Motel/Hotel	Room	\$42.33
Nursing Home	Bed	\$42.33
Restaurant/Tavern	100 Square Feet	\$41.91
Schools	Pupil	\$6.03
Service Station	Each	\$211.65
Supermarkets	Each	\$3,386.36
Theaters	Seat	\$0.42

Miscellaneous Sewer Connection Charges

Sewer Connection Permit Fee	\$50.00	Per Connection
Vacuum Valve Charge	\$ 3,000.00	Per Connection

Miscellaneous Sewer User Charges

Customer Charge - All User Classes	\$6.00	Per Acct. Per Quarter
Bay Restoration Charge (mandated by State)	\$15.00	Per Quarter Per EDU ¹

Vacant Lot Credit - Those accounts, which consist solely of unimproved property which are not to be served with County water, will receive the following credit towards the User Class Charge:

Residential and Agricultural	\$20.00	Per Quarter
Industrial or Business	\$30.00	Per Quarter

Note: Unimproved property credits will be issued on accounts with on site improvements under construction. These credits will cease upon receipt of a sewer connection report indicating hook up to the wastewater collection system has been completed.

Septage Charges	\$0.1180	Per Gallon
Leachate Charges	\$0.0675	Per Gallon
Holding Tank Charges (must be documented by The Department of Environmental Health)	\$0.0400	Per Gallon
Late Payment Interest	1.5%	Per Month

¹(edu = equivalent dwelling unit = 250 gpd of allocated flow)

Sewer Notes

1. Per unit charges are rounded up to next highest dollar; all others rounded up to next \$50.00 increment.
2. Charge per vacuum valve connection is in addition to any connection (i.e. allocation) charge.
3. Connection Charge - the Flow Volume, BOD, and SS charge shall automatically increase 2.5% annually beginning on January 1, 2025.
4. In those areas where a use or proposed use does not fit within one of the classes set forth herein, the average daily flow, SS Loading and BOD Loading, for such use or proposed use shall be assigned and determined by the Chief Administrative Officer and the connection charges shall be determined by use of the above Loading Rates. All Flow Volume Charge, BOD Loading Charges and SS Loading Charges shall be calculated using average daily flow and maximum concentrations of BOD and SS. The quarterly user class charge will be based on the assigned connections at the current rates.
5. The user rates contained herein shall annually increase by six and one-half percent (6.5%) on July 1 on each year unless the County Commissioners determine by resolution prior to July 1 of each year that the rates will increase by a lesser percentage.
6. A mixed-use site containing both residential and commercial uses, which is connected to County water, will have its sewer usage charges billed at the rate of the predominate use on the site as determined by the proportion of allocated flow.
7. Wastewater flow will be based on 85% of potable water flow. To compute the usage charge, the 'Usage Rate Per 1000 Gal' value shown on Page 9 will be reduced by 15%.

User Class Definitions

User class definitions are the same for water and sewer except all the calculations for unit flows only apply to sewer schedules. Water unit flows are measured by a water meter.

1. Unit Flows:

Flow will be determined on a square foot basis using the following guidelines: GPD = gallons per day). In cases where the use is a mixture of the below, the sum of the uses will determine the allocation required

Office - Gross Sq. Ft. x 0.09 = GPD

Retail - Gross Sq. Ft. x 0.05 = GPD

Warehouse/Production - Gross Sq. Ft. x 0.03 = GPD

Mini-Storage - Gross Sq. Ft. x 0.005 = GPD

2. Mini Business:

The flow generated by the above unit flows criteria may not exceed 62 GPD in order to qualify as a mini business user class. Flows less than 62 GPD will be rounded up to 62 GPD. In cases where the use is a mixture of the above, the sum of the uses will determine the connection required.

3. Small Business:

Flow will be determined on a square foot basis by the above unit flows. The same guidelines that apply to the mini business user class will apply to this category, however the unit flows may not exceed 125 GPD.

4. Business:

Flow will be determined on a square foot basis by the above unit flows. The flow generated by the above criteria may not exceed 250 GPD in order to qualify as a business user class.

5. Large Business:

Flow will be determined on a square foot basis by the above unit flows. The flow generated by the above criteria may not exceed 375 GPD in order to qualify as a large business user class.

6. General Commercial:

Flow will be determined on a square foot basis by the above unit flows. Flow generated by the above criteria may exceed 500 GPD and still qualify as a general commercial user class. Flows more than 500 GPD will be allocated in fractional amounts provided the number of employees does not exceed 40. If the number of employees exceeds 40, the user class will be that of the manufacturing user class.

7. Multi-Retail:

To be calculated as 10 GPD per 100 square feet with a minimum connection of 250 GPD. This user class is defined as numerous small shops typically in the 300 to 500 square foot range often with shared rest room facilities or being ancillary to a larger, adjacent user. The Chief Administrative Officer for the Queen Anne's County Sanitary District will determine the connection class for each proposed use.

8. Manufacturing:

Flows to be computed on a per employee basis. Use 12 GPD per Employee. Flow may not be less than 500 GPD in order to qualify as a manufacturing user class.

9. Deli/Carry Out:

Flows to be computed on a per gross floor area square foot basis. Use 25 GPD per 100 Square Feet. Flows can be allocated in fractional amounts. This user class is defined as relatively small establishments whose primary patrons are carry out customers and whose floor space does not allow many sit-down customers (approximately 1500 square feet or approximately 25 seats). The Chief Administrative Officer for the Queen Anne's County Sanitary District will determine the connection class.

10. Restaurant/Tavern:

Flows to be computed on a per gross floor area square foot basis. Use 37 GPD per 100 Square Feet. Flows can be allocated in fractional amounts. This user class is defined as a business used primarily for sit down eating and/or drinking, little or no carry out, having traditionally larger kitchen facilities, and often a liquor license. The Chief Administrative Officer for the Queen Anne's County Sanitary District will determine the connection class.

11. Fast Food:

Flows to be computed on a per gross floor area square foot basis. Use 50 GPD per 100 Square Feet. Flows can be allocated in fractional amounts. This user class is defined as a business having patrons similar in nature to those of the Deli/Carry Out class, but with the more distinguishing features of a larger building size, standardized food preparation, operations scaled for a larger crowd, and usually having characteristics such as a drive through or a franchise license. The Chief Administrative Officer for the Queen Anne's County Sanitary District will determine the connection class.

12. Marina, Commercial:

A marina wherein slips are provided for rent to the general public. Use 15 GPD per slip.

13. Community Slips:

A marina wherein slips are provided for the sole use of residents of the community in which the marina is located in accordance with section 18.1- 43 of the Queen Anne's County Zoning Ordinance. These slips are not for use by the general public. Use 5 GPD per slip.

14. Transient Slips:

Boat slips whose sole use is for transient docking for patrons of onshore businesses are exempt from needing connection. In order to qualify the use must be consistent with section 18.1- 44 of the Queen Anne's County Zoning Ordinance. No more than 10 slips per property will be exempt.

15. Home Occupations:

Those uses, which it is determined, will create little if any additional flows will be exempt from purchasing additional connection. Determination will be made by the Chief Administrative Office of the Queen Anne's County Sanitary District on the basis of information provided by the property owner.

16. Home Day Care:

Those uses licensed by the state and which include 8 or fewer children are exempt from purchasing additional sewer connection fees aside from a normal dwelling.

17. Rental Apartments

In order to qualify for these rates, the use must meet the following conditions:

One-Bedroom Rental Apartment

Maximum Gross Floor Area to be 900-ft²

Two-Bedroom Rental Apartment

Maximum Gross Floor Area to be 1,100-ft²

In order to qualify, all dwellings in a given building shall be rental apartments. Three-bedroom apartments (or apartments with gross floor areas in excess of 1,100-ft²) will be considered as a normal dwelling. Floor areas in excess of the maximum allowed per user class will be charged at the next higher increment (i.e. a 1,000-ft² 1-bedroom apartment will be charged at the 2-bedroom rate). Gross 'climate controlled' floor area of the apartment itself will be the determining factor (i.e. excluding decks and patios).

18. Nursing Homes

This user class is typically used for traditional nursing homes, assisted living facilities, and other institutional uses which provide continuous care for frail and elderly people which are allocated capacity on a per bed basis. This user class can also be utilized for small, age restricted apartments which meet the following parameters:

1. Multi-family units with each unit having a maximum floor area of 900-ft.².
2. Age restricted via deed with minimum age of all occupants of 62.
3. Maximum number of residents equal 2.

Development Services Fee Schedule

Any development occurring within the KNSG water and wastewater sub-district shall be required to pay a fee for the inspection of the project.

Projects that require water improvements will have their fee based upon a percentage of the estimated cost of the water or wastewater improvements. Projects that require both sewer and water improvements will have their fee determined by the sum of the estimated construction cost of both water and sewer.

The fee schedule is as follows:

Cost of Project	Fee Percentage
\$2000 - \$50,000	10%
\$50,000 - \$100,000	9%
\$100,000 - \$250,000	8%
\$250,000 - \$500,000	7%
\$500,000 or more	6%